



# Belle Vale Community Fire Station

Community Risk Management Plan 2017-18



## Excellent Operational Preparedness

The team at Belle Vale will:

Manage water supplies for operational incidents by inspecting each hydrant and other water supplies within the station area.

Identify and test alternative water supplies.

Gather Site Specific Risk Information on premises to ensure that key risk information is available to operational crews.

Attend TDA to ensure core skills are maintained.

Maintain specialist skills through training and prepare for specific incident types matching the station profile.

Complete all Learnpro assessments to maintain underpinning knowledge and understanding.

Identify, risk assess and test key locations for HVP access to large capacity open water supplies.

## Excellent Operational Response

The team at Belle Vale will:

Maintain operational competence to ensure all aspects of operational response can be conducted safely and efficiently.

Maintain high volume pump capability by training and exercising with other HVP crews, plus familiarisation to non- HVP crews.

Conduct routine testing and maintenance of equipment.

Test operational plans through routine off site and table-top exercising.

Promote a positive safety culture to manage health and safety requirements.

Support the Key Station principle by providing cover moves to maintain 10 minute response standard.

Mobilise to incidents in the fastest possible time.

## Excellent Prevention and Protection

As part of the service delivery plan for Community Risk Management, Belle Vale will:

Deliver Home Fire Safety Checks (HFSC's) on a risk based approach to ensure that our resources are utilised to maximum effect. Station staff will utilise status reports, local knowledge and incident history to ensure we are targeting vulnerable groups.

Conduct seasonal and post fire hot spot campaigns.

Incorporate seasonal themes as identified through local and national campaigns.

Conduct Simple Operational Fire Safety Assessments to provide advice and guidance to ensure small businesses comply with legislation.

Deliver presentations talks and demonstrations to groups to support community safety.

Belle Vale is a Safe Haven and staff will promote the facility to the community.

## Excellent People

Individual appraisals will be conducted within April and May of 2017 to continue support and development of staff.

Objectives will be set that will support individual team and organisational aims and objectives.

Review individual performance and support staff to promote continuous improvement

The station management team will manage absence levels and support staff in line with service procedures

We will develop staff wishing to progress into management roles.

All staff will promote a positive working environment that reflects the values expected of MFRS staff

We will review and share best practice.

We will manage staffing to ensure efficient use of resources.

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated 2016/17	Target 2017/18
All Fires	190	202
Accidental Dwelling Fires (ADFs)	28	30
Anti-Social Behaviour Fires (ASBs)	120	126
RTC	27	18
Malicious False Alarm	5	4
Unwanted Fire Signals	90	74
Alert to mobile	97.49%	95%
Station Audit Performance		80%
Sickness		4%

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual
Site Specific Risk Information (SSRIs)	34
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	54
Waste and Fly Tipping	24
Simple Operational Fire Safety Assessments	96
Prevention Talks	12
Off Station Exercising	2

The 2017/18 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities